

Notice: ATM Deposits

Please be advised that ATM deposits are not available for immediate credit.

When you deposit a check or cash at an ATM there will be a HOLD (i.e., a period of time before the funds are available-usually 1 to 3 days, in some cases longer) placed on the check by the ATM. Your receipt should tell you about the HOLD.

- The ATM network does not distinguish cash from a check.

If you deposit cash in an ATM that does not distinguish cash and want immediate credit from the Credit Union, you will need to provide the Credit Union with a copy of the ATM receipt which should show the amount deposited along with the number and denominations of bills deposited.

After making an ATM deposit, if you are reviewing the transaction on Banno:

- If you are reading your Banno “transaction details,” it will put on bottom of your receipt a date the hold the cash or check will be released.

“DEPOSIT AT ATM #XXXXXXXX NAME CU 7800 ANYWHERE CITY CA CHECK HOLD RELEASE 03/05/23 \$X,XXX.XX.”

The date shown will be the date the HOLD is released.

- If you are looking at the transaction summary, it will show a message that will read:

“DEPOSIT AT ATM #XXXXXXXX NAME CU 7800 ANYWHERE CITY CA CHECK HOLD RELEASE”

You will need to click on the transaction and at the very bottom it will open the transaction detail, where it will say:

%%Check hold release 03/05/23 \$X,XXX.XX

“DEPOSIT AT ATM #XXXXXXXX NAME CU 7800 ANYWHERE CITY CA CHECK HOLD RELEASE 03/05/23 \$X,XXX.XX.”

The date shown will be the date the HOLD is released.

If you have any questions, please call 1-888-456-3503, select option 4, and a Member Service Representative will help you.